



## Synergy Mail Gateway

Automatically store mail within Synergy

### Synergy Mail Gateway is:

- Mailing in Synergy
- Incoming and outgoing mail
- Including attachments
- Extensive configurations



### De Keijzer Nipius & Co

“Mail Gateway enables us to proactively manage our customers.”

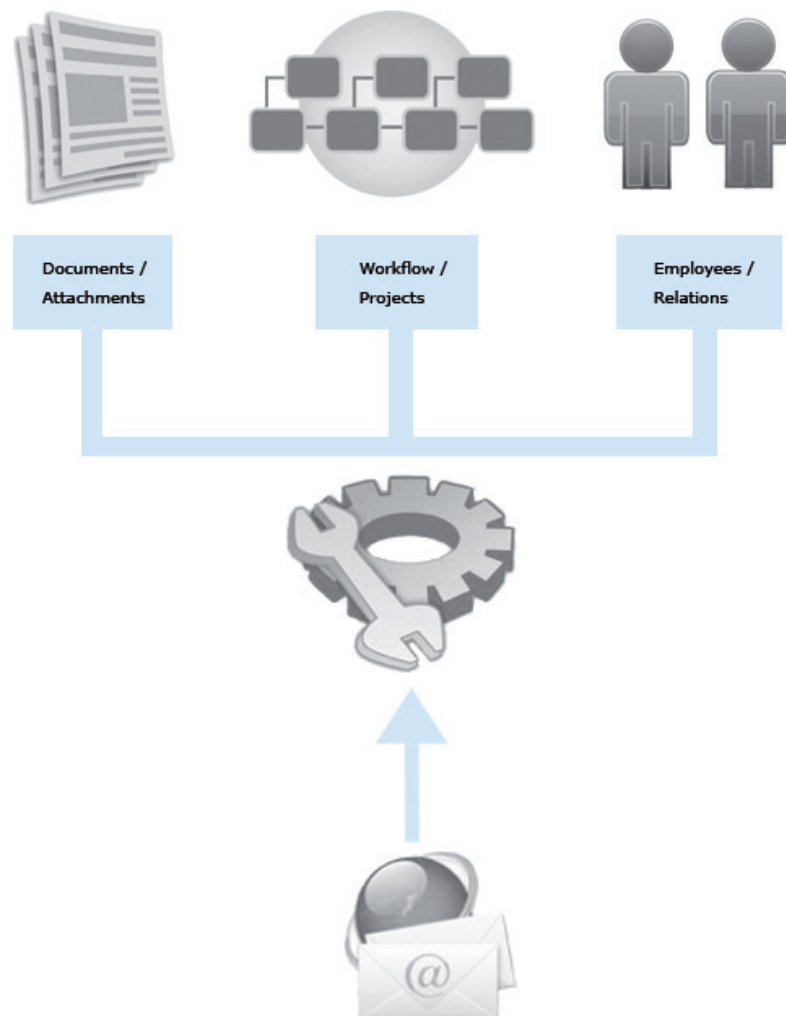
*Dave Horio, Senior Accountant.*

### Mail results within Exact Synergy optionally in:

- Document with attachments
- Workflows
- Link to a project
- New applicant

## The missing link between Synergy and your mail system

Scanning files and send these to your mail, to add in Synergy, is a time-consuming matter. With the Synergy Mail Gateway you can archive your mail within Exact Synergy. Store e-mail with attachments in Exact Synergy, this process will be fully automated thanks to the Synergy Mail Gateway.



## Technical operation

Synergy Mail Gateway is 100% MIME compatible, multi-threaded SMTP server which processes all e-mail to Synergy. The software is a Windows Service installed on a personal computer or server which has a connection with the e-mail server and the Synergy server.

The Synergy Mail Gateway acts as a full e-mail server. This means that all your email related systems, can communicate with the Synergy Mail Gateway. Also when using non Microsoft Exchange email services.

Every e-mail address routed via the Synergy Mail Gateway, may result in an action in Synergy. This can be producing a document, a request in the workflow or both. The Synergy Mail Gateway is very flexible so on request other configuration are possible.

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The software is developed in C# using Microsoft .NET 3.5. Synergy Mail gateway is available for Synergy ASP and Synergy .NET.

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## Functional operation

There are several configuration options.

You can either fix all e-mail automatically within Exact Synergy or you can fix the e-mail for a limited number of e-mail addresses.

### Which rules would you like to use for filing the e-mail?

Based on the senders and recipients mail address, mail can automatically be linked to relations, employees or projects. You have the possibility to configure the behavior of the Mail Gateway based on you requirements. For instance: Workflows can be triggered by incoming mails related to complaints handling.

As a user you do not have to install anything on your work station, where ever you work your e-mail will be saved automatically in Synergy. You don't have to take any actions even when using web based mail clients.

The Synergy Mail Gateway is configurable. Would you like to add extra functionality, tailor-made adjustments are possible!

### Cost savings

E-mail can easily be linked to employees, relations and projects

Archive e-mail

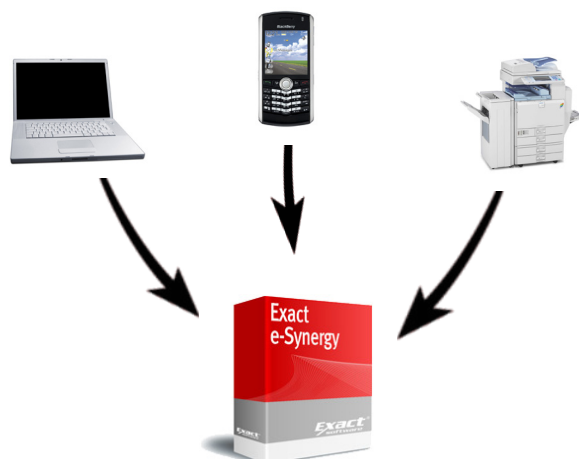
Save time by storing e-mail attachments automatically in Synergy

### Opportunities

Link Synergy to all your existing e-mail systems

Flexible configurations

The possibility to automatically store all e-mail



# Optimizers